

# *Our Commitment to Clean*



The Inn at Houghton Creek follows guidelines set forth by the CDC, the New York State Hospitality & Tourism Association, and the Allegany County Department of Health regarding cleaning protocols. We use EPA-registered cleaning and disinfecting products proven effective against coronavirus (COVID-19) and other known contaminants. We continue to strive to ensure the health and safety of both our guests and staff.

## **EMPLOYEES:**

- ✓ All staff maintain recommended personal hygiene standards including only coming to work when physically well.
- ✓ Wash hands often
- ✓ Wear gloves and masks
- ✓ Follow strict cleaning protocols

## **SPECIFIC TOUCH POINTS SANITIZED DAILY:**

### **GUEST ROOMS**

- ✓ Door handles
- ✓ Desk, table, chairs, and lamps
- ✓ Dresser drawer handles
- ✓ Light switches
- ✓ Windowsills
- ✓ Heater/air conditioner surface and controls
- ✓ Drapery pulls
- ✓ Coffee pot and collateral
- ✓ Telephone handset and keypad, remote control keypad, and alarm clock
- ✓ Television
- ✓ Safety latch and peephole
- ✓ Iron handle, hangers, and luggage rack
- ✓ Faucet, sink, and toilet handles
- ✓ Toilet bowl – inside and out
- ✓ Tub inside and out
- ✓ Bathroom floor



- ✓ iPad for employee clock-in
- ✓ Guest room keys
- ✓ Photocopier/printer touch points

### **LOBBY AREA AND HALLWAYS**

- ✓ Door handles, push plates, and thresholds
- ✓ Tables and chairs
- ✓ Coffee station, counter, and sink
- ✓ Vending machines
- ✓ Ice machine/ice scoop
- ✓ Luggage cart



### **LAUNDRY**

- ✓ Infection control procedures when collecting laundry
- ✓ Door handles and push plates
- ✓ Handles of all equipment doors and operation push pads
- ✓ Handles of dispensers
- ✓ Cleaning tools
- ✓ Cart handles
- ✓ Buckets



### **FRONT DESK**

- ✓ Door handles
- ✓ Light switches
- ✓ Computer keyboard, mouse, and screen
- ✓ Telephone keypad and handset
- ✓ Desk and chairs

*We wish you a restful and safe stay at the Inn and welcome your suggestions or questions.*